

IBF EXAMINATIONS RULES AND REGULATIONS

Please read all the rules and regulations set out below carefully before registering for the IBF Examinations. Failure to adhere to any of the rules and regulations may result in disciplinary action, including voiding of examination registrations or results, disqualification from future examinations or other measures deemed necessary to ensure the integrity of the IBF examinations.

As an administrator of the licensing and industry examinations in Singapore, IBF may also report candidates who breach the examination rules and regulations to the relevant regulatory authorities. As an examination candidate, it is your responsibility to ensure that you comply with the examination rules and regulations at all times.

1. REGISTRATION

- 1.1 IBF will release its examination schedule at least 1 month in advance. Dates or sessions which are shown as available on the online calendar can be selected for registration.
- 1.2 All examination registrations must be done through the [IBF Portal](#). As an examination registrant (either in your personal capacity as a candidate or as an appointed examination administrator handling examination registrations on behalf of candidates from your company), it is your responsibility to ensure **that all candidate details are accurate before submitting your registration.**
- 1.3 Candidates may register for an examination any time before 12 pm, 1 working day before their preferred examination date, subject to seat availability.
- 1.4 Candidates are allowed to register for up to 2 different examination sessions for the same examination module.
- 1.5 Examination fees are non-refundable and non-transferrable to other candidates. A fee will be charged for rescheduling of examinations. Please refer to Section 2 for details.

2. RESCHEDULING OF EXAMINATION DATES

- 2.1 Candidates can reschedule their examination through the [IBF Portal](#) **any time before 12pm, 1 working day before the registered examination date.** An administrative fee of \$75+GST will be charged each time you reschedule an examination.

3. CHANGES TO EXAMINATION REGISTRATION OR CANDIDATE DETAILS

- 3.1 Candidates must ensure that the name and identification number on their identification document (ID) matches the information provided for the examination registration. In the event that a change of identification information provided to IBF at the point of examination registration is required, candidates have to write in to IBF (exams@ibf.org.sg) **before 12pm, 3 working days before their registered examination date with their supporting documentation. They will not be permitted to sit for the examination if their request for correction/change is not submitted to IBF by this deadline.**
- 3.2 The following changes are strictly **not** allowed:
- 3.2.1 Changes to other examination modules
 - 3.2.2 Transfers to other candidates

4. ON THE EXAMINATION / ASSESSMENT DAY

4.1 Identification Documents

- 4.1.1 Candidates are required to bring their valid and original ID on the examination day. Candidates have to ensure that the name and identity number on their ID matches the information provided to IBF during examination registration. In the event that there is a discrepancy, they will not be allowed to sit for the examination and will have to enrol for another examination session.
- 4.1.2 The ID must be issued by a national government and must include the candidate's name, date of birth, passport/identification number, expiration date (where applicable), name of the country that issued the ID and a recent photograph of the candidate. Any passport cards, national identification cards, limited travel documents, internal passports and passports that are clipped, hole-punched or marked cancelled will not be accepted as valid forms of identification.
- 4.1.3 **IBF will not accept any changes to candidates' information on the examination day.** Candidates are responsible for ensuring that their personal information is correctly reflected in their examination registration. Please refer to Section 3 if candidates wish to change their personal examination information before the examination day.
- 4.1.4 Any candidate who fails to produce a valid identification document will be graded as **"Absent"**.

4.2 Access to 20 Anson Building

- 4.2.1 All candidates are required to complete the Safe Entry Check in and Register at 20 Anson Building Reception Counter. Upon successful visitor registration, candidates must enter through the security barriers to proceed to IBF Assessment Centre on the 5thFloor.
- 4.2.2 All candidates have to do the SafeEntry check-in using the TraceTogether app or token. For more information on TraceTogether app and token, please visit <https://www.tracetgether.gov.sg>.

4.3 Registration and Admission to IBF Assessment Centre

4.3.1 Vaccine Differentiated Safe Management Measure (VDS)

Effective 1 Oct 2021, IBF will implement VDS for examination candidates to minimise the community spread of the Covid-19 virus.

Under the VDS, candidates are permitted to physically sit for the examinations at IBF Assessment Centre only if they meet any of the following criteria:

- Fully vaccinated;
- Recovered from COVID-19 and can provide a valid Pre-Event Test (PET) exemption notice from an MOH-approved COVID-19 test provider; or
- Have a valid negative PET result from an MOH-approved COVID-19 test provider within the last 24 hours of the duration of the candidate's examination session.

A candidate is considered fully vaccinated two weeks after he or she has received the full regimen of Pfizer-BioNTech/ Comirnaty, Moderna or any vaccines in the World Health Organisation's Emergency Use Listing (WHO EUL). For information on the WHO EUL, please visit the website <https://extranet.who.int/pqweb/vaccines/covid-19-vaccines>. Please refer to <https://go.gov.sg/swabproviders> for the list of MOH-approved COVID-19 test providers.

To enter IBF Assessment Centre, **candidates are required to show proof of the following** (e.g. on TraceTogether/HealthHub App, or a valid tamper proof, Immigration and Checkpoints Authority issued vaccination sticker on your passport or a valid negative result):

- a valid fully vaccinated status or PET result; or
- PET Exemption Notice issued by a MOH-approved COVID-19 test provider.

Self-administered Covid-19 Antigen Rapid Test by the candidate is **not** acceptable as proof.

4.3.2 Candidates would be allowed to enter the IBF Assessment Centre. 15 minutes before the start of the examination. . Candidates who arrive later than 15 minutes after the commencement of the examination will **NOT** be allowed to sit for the examination and will be graded "Absent". If you are refused admission because you are late, your examination fees are **non-refundable, non-deferrable, and non-transferrable**.

4.3.3 Candidates are required to complete SafeEntry check-in. Candidates are to check-in to IBF Assessment Centre using the TraceTogether app or token. Candidates may check-in using the TraceTogether app on their mobile phone to scan IBF's QR code or with their TraceTogether token using the Safe Entry Gateway box the IBF reception counter.

4.3.4 During check-in and re-entry into the examination room, IBF Assessment Centre personnel will inspect candidates' personal belongings, clothing and eyeglasses to ensure they are not carrying unauthorised devices into the examination room. IBF examination rooms are also monitored by CCTV. IBF reserves the right to inspect, remove and confiscate any item brought into the

Assessment Centre which does not comply with the examination rules or regulations, or may interfere with the examination processes.

4.3.5 Candidates must keep their masks on at **all times** when inside 20 Anson Building and IBF's Assessment Centre.

4.4 Personal Belongings

4.4.1 Candidates must keep all personal belongings (including reading materials) inside a bag that can be placed on the floor beside their seat during the examination.

4.4.2 **ONLY** the following items may be placed on each candidate's desk:

- Candidate's ID
- Calculator (refer to Calculator Policy below)
- Lead Pencils (Blank paper will be provided by IBF)

Candidates who arrive early will be allowed to revise for the examination at their seats, but will be required to keep all reference materials in their bags prior to the start of the examination.

4.4.3 IBF reserves the right to inspect, remove and confiscate any item brought into the Assessment Centre which does not comply with the examination rules or regulations, or may interfere with the examination processes.

4.4.4 IBF Assessment Centre personnel will perform security inspections during the check-in and re-entry into the examination room. This includes inspection of personal belongings, clothing, eyeglasses and accessories to ensure candidates are not carrying unauthorised items into the examination room.

4.4.5 IBF will not be held responsible for losses or damages of personal belongings due to whatever reason, at any time during the examination or within the IBF Assessment Centre.

4.5 Calculators

4.5.1 The examination invigilator will inspect candidates' calculators before the start of the examination. Candidates are to ensure that their calculators remain on their desk in clear view.

4.5.2 Only silent hand-held calculators with basic arithmetic features are allowed for all IBF Examinations.

4.5.3 Calculators with any of the following features are **NOT** allowed:

- Programmable calculators; or
- Graphic or word display capabilities; or
- Calculators which allow storage and retrieval of information.

4.5.4 If the candidates' calculator has a jacket or a case, they are to ensure that it does not contain any pieces of paper or cloth, etc. The examination invigilator will inspect candidates' calculator if it has a jacket or case.

4.5.5 The examination invigilator may inspect any candidate's calculator to ensure that it complies with the exam rules and regulations. Candidates will not be given additional time for such inspections.

4.6 Medical Leave

4.6.1 Candidates who are on Medical Leave on the day of their examination must:

- (i) Contact IBF by telephone at +65-6220 8566 by 5pm on the examination date;
- (ii) Email a copy of their medical certificate (MC) to IBF (exams@ibf.org.sg) **within 1 working day from the original examination date**. The examination administrator will then grant a one-time fee waiver for the candidate to reschedule for the same examination module to another date; and
- (iii) Log in to their IBF Portal account to re-schedule their new examination date **within 2 working days from the original examination date**.

If a candidate fails to re-schedule the examination within the stipulated timeline, the fee waiver will expire, and he/she must pay full fees to re-register for the examination.

4.6.2 Medical Leave includes outpatient sick leave and hospitalisation leave.

4.6.3 Candidates may submit an appeal to IBF (exams@ibf.org.sg) if they are unable to meet the timelines stipulated above due to extenuating circumstances.

4.7 During the Examination

4.7.1 Candidates are to stay in their allocated seat, unless instructed otherwise by the examination invigilator or IBF staff.

4.7.2 Candidates may only commence the examination at the scheduled examination start time. Candidates who are seated before the scheduled examination start time will not be able to login to start the examination. However, candidates are encouraged to click on the "Demo" button to familiarise themselves with the navigation and controls of the system.

4.7.3 Candidates are to maintain silence to avoid disturbing other candidates. If candidates require assistance, they are to seek the attention of the examination invigilator by raising their hand.

4.7.4 Candidates are to refer to the time displayed on the screen of their allocated computer in the IBF Assessment Centre for the official time.

4.7.5 If a technical glitch occurs, affected candidates might be reallocated to other examination terminals or rescheduled to take the examination on another available session.

4.7.6 If candidates encounter any technical problems, they are to inform the invigilator immediately.

4.7.7 To protect the integrity of the examination, when the examination has commenced, candidates **ARE NOT ALLOWED** to leave the examination room temporarily or otherwise without the consent of the Invigilator, **EXCEPT** in the event of urgent necessity. In such exceptional cases, candidates must **not** bring along their mobile phone or any other electronic devices or gadgets

and must return to the examination room within 15 minutes. Failing to do so, candidates will not be allowed back into the examination room and will be disqualified from the examination. Candidates' time away will be recorded by the Invigilator based on the Invigilator's computer system time.

4.7.8 Candidates who engage in any misconduct or are suspected of cheating or tampering with the computers, will be dismissed from the IBF Assessment Centre immediately and further investigation and disciplinary actions may be taken by IBF. Please refer to Section 8 for details.

4.8 After the Examination

4.8.1 Candidates' examination results will be displayed on screen after they have completed their examinations. An e-copy of candidates' examination results will also be reflected in their IBF Portal account after 1 working day. Candidates are to alert the invigilator if they have finished their examination before the scheduled end time and would like to leave the IBF Assessment Centre.

4.8.2 Candidates are not allowed to remove any of the working papers or written material from the IBF Assessment Centre.

4.9 Post Examination Interview or Survey

4.9.1 IBF may require candidates to be interviewed or undertake a survey in respect of their completed examinations. Candidates are required to co-operate fully with IBF, its appointed agents or relevant authorities, in any such interviews or surveys, including providing all necessary and relevant information.

5. STUDY GUIDES

5.1 After candidates have successfully registered for an examination, they will be given access to a complimentary electronic/PDF copy of the study guide, which can be accessed via their IBF Portal account. Their access to the study guide will expire after their examination date. Please refer to the Exams FAQs for more information.

5.2 Candidates are responsible for ensuring that they have the latest version of the study guide. IBF will inform all registered candidates if there is a major update to the study guide. Other minor updates to the study guides will be published on the IBF website on the [Study Guides Updates page](#).

6. EXAMINATION RESULTS

6.1 All examination results awarded by IBF are **final**. IBF will **not** entertain any appeals or requests for rechecking of results under any circumstances. IBF reserves the right to withhold the release of and/or void the examination results of candidates who are in breach of any of the Examination Rules and Regulations or who engage in any act of misconduct or irregularities.

7. CONFIDENTIALITY MATTERS

- 7.1 The content pertaining to the IBF Examinations including the examination questions and the study guides are the **copyrighted** property of the IBF. **Unauthorized retention, possession, copying, distribution, disclosure, discussion, or receipt of any examination questions and/or answers, in whole or in part, by written, electronic, oral or other form of communication, including but not limited to e-mailing, copying or printing of electronic files, and reconstruction through memorization and/or dictation, before, during, or after an examination, is strictly prohibited.**
- 7.2 Detailed examination scores and responses to examination questions are measurement information and are part of a candidate's examination record. This information is owned by the IBF. This information is not the property of the candidate and will not be provided to candidates.

IBF reserves the right, upon request by a regulator, candidate's employer, prospective employer or former employer to release a candidate's examination result if it is satisfied that the request is bona fide, e.g. to verify the candidate's fulfilment of legal or regulatory requirements. This is regardless of whether the examination is registered or paid for by the candidate or his/her employer.

8. DISCIPLINARY ACTIONS

- 8.1 A candidate who breaches any of the Examination Rules and Regulations or engages in any form of misconduct, which includes, but is not limited to:
- 8.1.1 Creating a disturbance during the examination;
 - 8.1.2 Giving or receiving assistance on the examination, attempting to communicate with fellow candidates or other persons, and/or using books, papers, or other study aids during the examination;
 - 8.1.3 Working on the examination during a time not authorised by the invigilator;
 - 8.1.4 Removing or making copies of examination materials or notes, in either hardcopy or softcopy form, from the examination venues or platform;
 - 8.1.5 Falsification of information on registration and or taking part in an act of impersonation or other forms of cheating;
 - 8.1.6 Failing to follow the directions of the invigilator before, during, and after the examination;
 - 8.1.7 Using unapproved calculators, mobile phones, cameras, headsets, computers, tablets, wearable technology such as fitness tracking devices, smart watches, or any other remote communication or photographic devices, during the examination;
 - 8.1.8 Using unauthorised scratch paper including writing on the front or back of your examination admission sticker / label before, during, or after the examination;
 - 8.1.9 Asking for, knowingly receiving, or using unauthorised examination prep materials that violate IBF copyright when preparing for the examination;

- 8.1.10 Sharing IBF examination content with others during or after the administration of the examination;
- 8.1.11 Taking photographs or videos with any electronic devices;
- 8.1.12 Copying of examination questions;
- 8.1.13 Vandalising any property belonging to IBF, such as the examination terminals during the examination;
- 8.1.14 Failing to cooperate in any review, investigation or proceeding that IBF may initiate as a result of any irregularities uncovered;
- 8.1.15 Engaging in any other conduct that could be considered by IBF to compromise or attempt to compromise the reputation, integrity, validity, or security of the IBF or IBF examinations; and
- 8.1.16 Failing to comply with any IBF examination rules as amended from time to time,

will be liable to disciplinary actions from the IBF.

- 8.2 A candidate is required to co-operate fully with IBF, its appointed agents or relevant authorities, in any investigation on irregularities of an examination, suspected or otherwise, including providing all necessary and relevant information.
- 8.3 IBF reserves the right to share these information and findings of the investigation to the candidates' employer and relevant authorities, including the Monetary Authority of Singapore.
- 8.4 The IBF has the discretion to impose the appropriate disciplinary actions for the offence committed with regard to the facts and circumstances of each case. **Possible Disciplinary Actions** include the following:
 - 8.4.1 Verbal Warning;
 - 8.4.2 Letter of Warning;
 - 8.4.3 Revocation of Examination results; and
 - 8.4.4 Barring from future Examinations over specific period.
- 8.5 As the administrator of the licensing and common industry examinations in Singapore, IBF has the responsibility to monitor its candidates and report any information of those who breach or suspected of breaching the examination rules and regulations to the relevant regulatory authorities including, but not limited to the employer of the candidate.
- 8.6 Should any candidate attempt to use any other person to appear on his/her behalf for the examination, that candidate and the person who so appears **will** be reported to the police, the company and the regulatory authority for appropriate action to be taken.

9. OTHER GENERAL RULES

- 9.1 Candidates must ensure that any information provided to IBF is true and correct. Candidates may be disqualified or have their results voided if they provide false personal particulars in their registration form or in any form to IBF.
- 9.2 Candidates must not engage in any abusive, threatening, disruptive, disorderly, or inappropriate conduct while they are at IBF, or towards IBF employees.
- 9.3 IBF reserves the right to cancel and/or reschedule an examination session. In the event of any unforeseen circumstances (e.g. power failures, natural disasters, technical failures, civil unrest, other emergencies, etc.), IBF will make arrangements for affected candidates to reschedule their examination session as soon as practicable.